

# Shredding FAQ's



## ***Why Shred?***

It's all about risk. All companies should deal with their information in a sensitive manner. Some organizations are required by law to deal with information according to strict rules such as Sarbanes-Oxley, HIPPA, etc. Shredding hard drives, tapes, cell phones, etc using our process reduces data risk to zero.

## ***Should we degauss prior to shredding?***

Government agencies dealing with material deemed "classified" are required to degauss prior to shredding. This process was developed and instituted by the National Security Agency (NSA) to ensure that any residual material would be devoid of data reducing all risk of a data breach to zero.

## ***Is all degaussing equal?***

No! We use Rare Earth Magnets (REM) on our mobile shredding vehicles. These specialized magnets run at 14,000 oersted vs. a typical electromagnetic degausser running at 600 - 1200 oersted. The REM's penetrate the magnetic recording within 2 seconds while other degaussers can take minutes and may not fully degauss the data.

## ***Is all shredding equal?***

No! We can regulate the residual particle down to 2 mm for any device. The smaller the particle size the longer it takes and only the best equipment can shred to that requirement. 2mm is not always required and can be supplemented by degaussing to ensure complete data destruction. Top secret government and military installations require a 2mm shred along with degaussing. We are the only company that fills all government top secret requirements.

## ***What is the lead time?***

Using our fleet of trucks the maximum lead time to get to your data center is 2 weeks.

## ***What if we have multiple data centers?***

Our fleet of trucks can go anywhere in the country and consistently deliver our high security level shredding service in all your data centers.

## ***What should be shred?***

We typically shred hard drives, tapes, cell phones, PDA's, laptops, keyboards and other data retaining electronic devices.

## ***Can it all be shred at one time?***

Yes, our trucks can handle all of the above material and more.

## ***Why are we different?***

The equipment on our trucks and our process were both co-designed by the NSA with a priority towards data security. Our trucks are all equipped with over \$500,000 in high tech gear used to scan, degauss and shred quickly and completely.

## ***Why is this important?***

Time and security. The high capacity of our equipment allows us to complete every job quickly and efficiently. A 2 day job for us may be a 2 week job for a provider with ordinary equipment.

## ***What about documentation?***

Every truck is outfitted with scanners and printers. Tapes and drives can be scanned on site and documentation presented upon completion.

## ***Do you have international reach?***

Yes, our trucks can travel throughout North America and we have associations all over the world.